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Your Reference:

Our Reference: EHNO/05960/21

Contact: Mr J Dixon

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environmentalprotection@e-lindsey.gov.uk

Date: 08 July 2021

FAO Nicki George,

## Re: your letter of 24 June 2021

I write further to your letter of 24 June 2021.

I am not able to make comment to the Parish Council about the specifics of any complaint that may have been made about noise that is alleged to have emanated from a domestic property. When we receive an allegation of noise nuisance it is and will remain our standard practice to write to the subject of that complaint as a first course of action. We also write to the complainant and ask them to keep a record of any subsequent/ongoing noise. It is not practical for us to routinely investigate such complaints prior to us writing to the subject of the complaint.

In respect of your request for advice about future organised community events there is nothing to prevent such events from taking place or for those to involve music (assuming that such events are not precluded by future coronavirus restrictions). However, it is important that potentially noise sensitive residents/homes are not exposed to undue noise as a result of such events. Environmental Health does not provide specific guidance in respect of noise associated with community events. However, we consider that the Noise Council Code of Practice on Environmental Noise Control at Concerts is relevant to such events. This Code of Practice provides the most appropriate advice in respect of managing/limiting the potential for such events to cause undue annoyance and/or disturbance and also presents specific guideline music sound levels that should not be exceeded at (meaning outside of) any potentially noise sensitive property. I take this opportunity to advise that many people are annoyed by music when it is at a level/volume that is well beneath the stated guideline levels and that people have both the right to be annoyed and to complain.

It is possible to find the relevant guidance by typing Noise Council Code of Practice on Environmental Noise Control at Concerts in an internet search



engine (you will note that guideline music sound levels vary between different types of venue and depending on how frequently events are held at any one venue). The following is an internet link to the same Code of Practice: https://www.gov.je/SiteCollectionDocuments/Leisure%20and%20entertainment/ID%20Code%20of%20Practice%20on%20Environmental%20Noise%2020110517%20RWJ.pdf

Environmental Health does not administer licenses for events and I am not an expert in this area. I recommend that you contact the Licensing Unit of ELDC to enquire whether you would require any form of license/permission for what you propose in relation to the 70th anniversary of The Queen's coronation. I would recommend that you inform the Licensing Team what you propose to do at said event, where you propose to hold the same (it may be that a Community venue already holds an appropriate license), when the event is proposed to start and finish and that you give an indication as to how many people will attend said event.

Yours sincerely

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Mr J Dixon
Environmental Protection Officer

## Enclosures:-

Noise Nuisance Advice	Smoke Nuisance Advice	Bird Scarer Code of Practice	Barking Dogs Advice	Enforcement Policy	Other

It is possible to e-mail the Environmental Protection Section with your enquiry. The address is: Environmentalprotection@e-lindsey.gov.uk and the mail box is opened several times daily during the working week. The Council's website contains up-to-date information on local services, latest news releases, directories and a useful events programme. You can access the site on www.e-lindsey.gov.uk